

Guide to booking at Chapel Farms Secure Dog Paddock

What happens after booking?

After using the booking section to book your slot, you will receive a confirmation Email with further details, including a link allowing you to reschedule/cancel your booking if required (bookings can be rescheduled or cancelled/refunded up to 24 hours before the booking start time).

There are locks on the paddock gates for both the Upper and Lower paddocks. You will receive a lock code via text message and Email on the day of your booking at least an hour before your booking time. Therefore, it is important to ensure you have entered your details correctly on the booking page. Please also ensure you tick the box to receive reminders when booking so that you receive the code. Let us know if you need to amend your details.

For information on booking with our 5 for 4 packages, there is a link to a guide available via our website.

Why is the date/time I want not appearing?

When choosing a booking time, times not displaying are already taken. No bookings will appear for a particular day if that day is already fully booked.

How many dogs can I bring?

You can bring up to 4 dogs for your booking. There is an additional charge of £1 per dog for each dog you bring over 4 dogs. Additional payments owed can also be made via PayPal: (our PayPal link: <https://www.paypal.com/paypalme/chapelfarmdogpaddock>)

How many vehicles can I bring and is there parking?

There are no additional charges for more than one vehicle. There is enough space for 2 cars to be parked inside the parking area of either paddock.

Should I select to register for an account after booking?

You have the option to register for an account. This allows you to view/manage your bookings when logged in. Please be aware that any bookings you make whilst NOT logged in will not display on your account. Please contact us if you have any bookings not displaying and we can add/link these to your account.

Thank you and please contact us if you have any questions



chapelfarmdogpaddock.co.uk